

Customers Love PURESTORAGE® FlashArray's Performance, Ease of Use, and Non-disruptive Upgrades.



88% of Pure Storage FlashArray customers list **support** as a benefit of the solution. Many users state that Pure Storage technicians are highly knowledgeable and resolve issues quickly.



Ease of use and management is one of Pure Storage FlashArray's biggest advantages. 68% of reviewers mention Pure Storage FlashArray's ease of use as one of its most important qualities.



84% of Pure Storage FlashArray reviewers cite **non-disruptive upgrades** as a key feature. Users appreciate that Pure Storage FlashArray's Evergreen Storage allows for simple storage upgrades at no additional cost.

Users explain how Pure Storage FlashArray has made upgrades painless, and issue resolution quick.

"We have already taken advantage of the Evergreen plan and upgraded our FlashArray controllers which were painless and only took about an hour. I have never experienced such an easy upgrade that didn't require huge migration plans of all the data that was presented, nor did it require any downtime. It was a beautiful sight to see which Pure should be proud of."

— **Verified User**, IT Team Lead | Education | 10,001+ employees

"Pure Support is timely and communicative. They are always ready to assist and very skilled at what they do, no matter the time of day. Even at 12:10 a.m. on New Years Day when your array has a hiccup that causes some errors in your environment, they will be on the phone with you in an instant."

— **Verified User**, IT Team Lead
Transportation | 1,001-5,000 employees

"The simplicity of Pure Storage FlashArray has been extremely beneficial for us. Previously, when carrying out "Non Disruptive Upgrades" from other vendors, we found that some of our older systems still had issues from the very slight disruption that happened during the failover of different controllers. With Pure Storage FlashArray this has not been an issue and the support team has been great."

— **Muhammad Mulla**, Systems Administrator
Cancer Research | 1,001-5,000 employees