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About Customer

With over 21,000 professionals in over 200 locations across more than 80 countries, Dentons UK, Ireland & Middle East region (Dentons UKIME) is the world's largest law firm. With its polycentric management model, the company prides itself on being the only global law practice that works like a local firm.

www.dentons.com

Geo

EMEA

Industry

Legal, Consulting and Professional Services

Solution Area

Accelerate Core Applications
Enable Multi-Cloud
Modernize Data Protection

Pure Storage®

Products in Use

FlashArray™//X
Evergreen//One
Pure1®

Dentons UKIME Sets a Precedent for Flexible Growth

Law firms generate a huge number of documents, reports, and communications every day. If you're Dentons UKIME, the world's largest law firm, then managing and storing that volume of data is a major undertaking. Add the fact that Dentons UKIME works with every kind of client—from individuals to global enterprises and national governments—and the complexity and urgency of its data needs become even clearer.

After years of rapid growth, Dentons UKIME's mixture of storage arrays was struggling to cope, putting fundamental systems at risk. A move to Pure Storage changed that, giving hundreds of lawyers a dependable set-up to deliver world-class legal services.

Rapid Growth With a Secure, Scalable Backbone

Over the last 12 years, Dentons UKIME has grown rapidly to become a truly global law firm. But the speed of growth presents challenges from an IT perspective, as Paul Thurston, CIO for

"With Pure Storage's Evergreen//One, we're always working with the latest technology, without needing to deal with disruptive upgrades."

PAUL THURSTON,
CIO, DENTONS UKIME

Impact on Dentons



Lawyers can access any information they need at any time



Builds a foundation for innovative legal services in the future



Supports the firm's ESG agenda with lower power consumption and e-waste

Challenges



Surging data volumes put core functions at risk



Disparate legacy storage was difficult and costly to manage



Sensitive data needed more comprehensive security measures

Results



Supports global growth strategy with scalability and 100% up-time



Zero disruption through multiple software and hardware upgrades



Secures all client data by default, speeding up client on-boarding

Dentons UKIME, knows only too well. A few years ago, Dentons UKIME was running multiple storage systems—from a variety of providers—across its EMEA data centers.

This complex set-up was difficult to manage and wasn't performing at the speed the company needed to support its growth. With a system running close to capacity, Dentons UKIME needed to consolidate and upgrade its storage.

"We knew we needed a cloud-like offering that gave us flexibility and scalability that could match our ambitions," says Thurston. "With a consumption-based subscription approach, Pure Evergreen//One absolutely ticked these boxes."

High Security by Default

Dentons UKIME moved the bulk of its storage to Pure FlashArray, supported throughout by the Pure Evergreen subscription model. The heart of Dentons UKIME's' business now runs on Pure, from the email system to the management platform, SQL server, and disaster recovery. Because FlashArray is encrypted at rest, Dentons UKIME knows that all-important security measures are baked into its storage.

"Many new clients have a long list of security requirements that we need to meet before we can work with them," says Thurston. "With Pure FlashArray, we can quickly and easily meet many of those requirements, helping us to get up and running sooner."

Sustainable to the Core

As a firm that advises many clients on ESG matters, sustainability will always be a priority for Dentons UKIME. Pure FlashArray consumes up to 50% less power than competitors and reduces the data center footprint, while the Evergreen//One subscription maximizes utilization and reduces e-waste.

Thurston says, "In a legacy world, we had to replace our equipment roughly every five years. With Pure Evergreen//One, we're always working with the latest technology, without needing to deal with disruptive upgrades."

Ready for a Smart, Flexible Future

As Dentons UKIME grows its global presence, it's also investigating new and innovative ways to deliver legal services. This includes a legal managed service offering via a self-service online portal for clients and a discovery tool built around AI and automation.

"We're always looking to use technology and innovation to deliver services more cost-effectively for our clients," Thurston says. "Pure's storage technologies provide the dependable foundation we need to deliver for clients today, as we explore and innovate for the future."

purestorage.com

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