

# Pure Certified FlashBlade® Support Specialist Prep

NOTE: SUCCESSFUL COMPLETION OF THIS COURSE DOES NOT GUARANTEE THAT YOU WILL PASS THE EXAM.



## INTENDED AUDIENCE

EXPERIENCED IT PROFESSIONALS WHO SUPPORT PURE FLASHBLADE SOLUTIONS



## COURSE TYPE

ON-DEMAND, vILT, ILT



## DURATION

ON-DEMAND - 1 DAY  
vILT - 2 DAYS  
ILT - 2 DAYS



## LABS

VIRTUAL



## RECOMMENDED NEXT STEPS

STUDY FOR AND TAKE THE PURE CERTIFIED FLASHBLADE SUPPORT SPECIALIST EXAM

The Pure Storage Certified FlashBlade® Support Specialist course provides support professionals with the knowledge, practical experience, and step-by-step procedures you need to successfully troubleshoot issues and support Pure Storage FlashBlade products. You'll learn how to shorten your time to resolution and increase your customer satisfaction as you handle FlashBlade support for your own data center or your customers' data centers.

## COURSE BENEFITS

Learn everything you need to know to support Pure Storage FlashBlade in a small, medium, or large data center situation. Administer FlashBlade hardware, perform basic troubleshooting, and learn how to handle alerts. Complete this course to gain access to the Support Toolkit, which provides you with useful support tools and information.

## COURSE OUTLINE

In this training, you will learn,

### Administration

- File System Creation via Graphical, Command Line, and RestAPI Interfaces
- Protection Policy creation and updates
- Network Interface Configuration for Management and Data Access
- Replication Configuration
- Software Upgrades

### Networking

- Network Problems and Port Errors and Resolution
- Network Troubleshooting with ping, traceroute, and TCP Dump
- Link Aggregation Configuration and Troubleshooting

### File System and Object Store Access

- Network File System Operations (Export Rules, Permissions)
- SMB Operations (Access, Permissions)
- S3 Account, User, and Bucket Configuration

### Directory Services

- Active Directory, Directory, and Kerberos
- Bind User Configuration and Permissions
- Security Identifiers and Their Format

### Performance and Capacity

- Load Balancing Issues and Troubleshooting
- Network Bottleneck Troubleshooting
- Capacity Usage Trends

### Hardware

- Blade Troubleshooting and Replacement
- Fabric Module Troubleshooting and Replacement
- Transceiver Troubleshooting and Replacement
- Cable Troubleshooting and Replacement

