

PURE STORAGE IT PROFESSIONAL

# COURSE CATALOG



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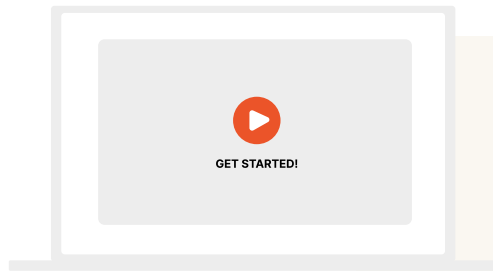
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## Get Started!

### Ready. Set. Learn.

Get ready and stay ready with Pure Performance, Education, and Knowledge (PEAK). Our training classes and our knowledge articles will prepare you to champion modern, flexible, and easy to manage storage solutions for your organization, while our Community forums will help you to stay connected with like-minded peers. Use our certifications to show what you know. Proudly display your certification badges on any of your social media channels and show the world that Pure Storage trusts you to deliver Pure solutions.

### Education

Get the most value and fastest adoption possible from your Pure products. PEAK Education helps you develop skills and knowledge quickly and easily, when and where you choose. Learn how to use Pure's leading-edge technology to ensure that your storage stays modern, flexible, and easy to manage.

### PEAK Knowledge

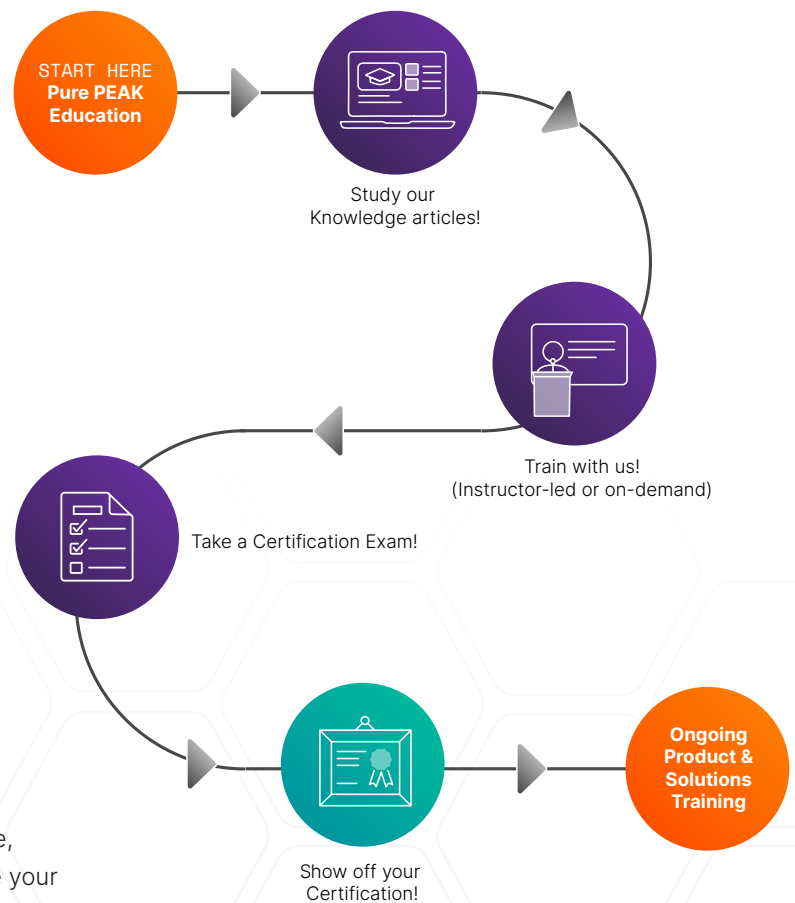
Get technical information when and where you need it. PEAK Knowledge extends the value of our education with Purity Alerts, Release Notes, User Guides, Best Practice, Performance Tips, Upgrading, and other information about your Pure Storage solution.

### Community

Connect with like-minded storage professionals through the PEAK Community. Fix problems quickly and find creative new ways to use features to save you time and energy, and to maximize your investment in Pure.

### Certifications

Get the credit you deserve with PEAK certifications. Pure Certifications highlight competence, proficiency, knowledge, and career commitment. As a certified professional, you are your organization's best asset to realize the modern data experience.



## How Pure PEAK Education Delivers Training

Education is available when and where you choose, offering both on-demand and classroom training with hands-on labs, delivered by expert Pure instructors.



### On-Demand eLearning

Eliminate or reduce travel, time, and expense through Pure Academy, an online Learning Management System (LMS). We offer an extensive portfolio of online courses. Our on-demand eLearning is offered free as part of your Evergreen Storage and can be accessed through the learning paths outlined in this document.



### Virtual Instructor-led Training

Our real-time, virtual instructor-led training (vILT) delivers the same content as our classroom instruction, without the need for travel or time out of office. vILT recreates the traditional classroom learning experience with:

- Live, interactive sessions with a Pure-certified instructor.
- Hands-on labs and demonstrations

### Instructor-Led Training (In-Person)

We can deliver classroom instruction (ILT) at one of our centers or at your location. To learn more, contact your Partner for more information.

- **Private classroom training:** Book any course at a selected Pure Learning center as a private class and personalize it to fit your organization's needs.
- **Private on-site instruction:** Our instructors can travel to your site or choice of venue to facilitate a course in our catalog, or a custom course tailored to your organization.
- **Public classroom instruction:** We periodically offer courses for individual learners to attend. Public instructor-led classes may be hosted at Pure Storage training centers, at regional public venues, or onsite at a private organization.



Please contact your Partner for education pricing information. On-demand courses, PEAK Knowledge and PEAK Community are free with Pure Evergreen Storage.

## Pure Storage Education



### Education at Pure Storage

		AVAILABILITY	
Pure Storage	<ul style="list-style-type: none"> <li>Pure Fundamentals</li> </ul>	ON-DEMAND	
FlashArray™	<ul style="list-style-type: none"> <li>FlashArray Foundations</li> <li>FlashArray Implementation</li> <li>FlashArray Support</li> <li>FlashArray Dark Site Administration</li> </ul>	ON-DEMAND	
		ON-DEMAND	INSTRUCTOR-LED
		ON-DEMAND	INSTRUCTOR-LED
		ON-DEMAND	INSTRUCTOR-LED
FlashBlade®	<ul style="list-style-type: none"> <li>FlashBlade Foundations</li> <li>FlashBlade Implementation</li> <li>FlashBlade Support</li> <li>FlashBlade Dark Site Administration</li> </ul>	ON-DEMAND	
		ON-DEMAND	INSTRUCTOR-LED
		ON-DEMAND	INSTRUCTOR-LED
		ON-DEMAND	INSTRUCTOR-LED
Portworx®	<ul style="list-style-type: none"> <li>Portworx Fundamentals</li> <li>Portworx Enterprise Administration</li> </ul>	ON-DEMAND	INSTRUCTOR-LED
		ON-DEMAND	INSTRUCTOR-LED

#### PURE FUNDAMENTALS **FREE**

[MORE INFORMATION](#)

**Overview:** The Pure Fundamentals course explores a wide variety of technologies that helped shape Pure products for the modern data experience and consists of four courses; Storage Overview, Administration, Monitoring, and Data Recovery.

**Course Description:** This course is designed to provide a basic understanding of the technologies and philosophies behind Pure Storage products by diving into topics such as storage fundamentals and an overview of the Evergreen™ Storage experience. Learn how Pure delivers seamless storage and data recovery with its Purity Operating Environment and Pure1® software that enables data-storage management and monitoring. Learn more about the storage resources that are available to help you drive your business.

**Pricing:** Log into Pure Academy for FREE access to this training.

**Course Type:** This course is available on-demand only.



**Duration:** On-demand / 3.5 Hours

## FlashArray™



## FLASHARRAY™ FOUNDATIONS

FREE

MORE INFORMATION

**Overview:** Our flexible on-demand training builds skills and knowledge in the use of our technology. Get the most out of Pure FlashArray™ and maximize your technology investments. All at your pace and on your schedule.

**Course Description:** Learn to harness the power of FlashArray, the first all-flash, 100% NVMe shared accelerated storage designed for mainstream enterprise deployments. This course covers basic array functionality, data administration, efficient infrastructure, feature management, and basic troubleshooting.

**Pricing:** Log into Pure Academy for FREE access to this training.

**Course Type:** This course is available on-demand only.



**Duration:** 6 hours

## FLASHARRAY™ IMPLEMENTATION

MORE INFORMATION

**Overview:** The FlashArray™ Implementation course helps Pure Partner organizations master the skills required to effectively support Pure FlashArray installations and upgrades at customer sites.

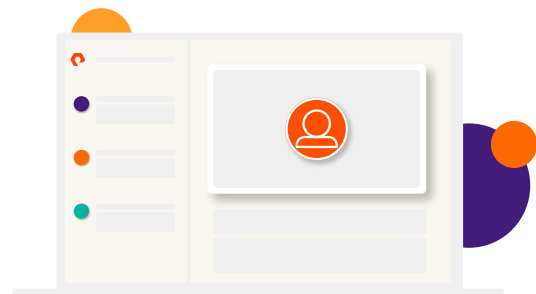
**Course Description:** Gain practical knowledge through hands-on learning and instruction with in-depth explanations that go beyond the basics. Benefit from the real-world experience of our instructors in a practical learning environment that emphasizes open discussion, interaction, and hands-on activities. Graduates of this course will be proficient CDPs and will be better prepared to support FlashArray installations and upgrades for customers.

**Pricing:** Contact your Channel Partner for more information.

**Course Type:** This course is available via in-classroom (contact AE/SE for availability), vClassroom, or \*on-demand.

**Duration:** ILT / 2 days | vILT / 2 days (4 hours per day) | \*On-demand / Call

\*Call for more information.



## FLASHARRAY™ SUPPORT

[MORE INFORMATION](#)

**Overview:** Pure Storage's FlashArray™ Customer Support course provides support professionals with knowledge, practical experience, and step-by-step procedures. In this course you will develop the knowledge, skills, and abilities required to support Pure products.

**Course Description:** Learn everything you need to know to support Pure Storage FlashArray in a customer situation. Administer FlashArray hardware, perform basic troubleshooting, and learn how to handle alerts. Complete this course to gain access to the Support Toolkit, which provides you with useful support tools and information.

**Pricing:** Contact your Channel Partner for more information.

**Course Type:** This course is available via in-classroom (contact AE/SE for availability), vClassroom, or on-demand.

**Duration:** In-Classroom / 2 days | Virtual / 3 days (5 hours per day) | \*On-demand / Call

\*Call for more information.

## FLASHARRAY™ DARK SITE ADMINISTRATION

[MORE INFORMATION](#)

**Overview:** The FlashArray™ Dark Site Administration course prepares administrators to configure, monitor, and troubleshoot FlashArrays. Training curriculum includes lecture, video, and hands-on labs delivered by Pure training experts.

**Course Description:** Successful completion of this training means that administrators receive access to privileged troubleshooting tools, documentation, and elevated permissions on the FlashArray. Administrators develop expertise in the management, monitoring, and troubleshooting of arrays without connecting to a public network for Phone Home. This course is delivered virtually(vILT), or in-person(ILT) and the duration can be modified to suit your learning needs.

**Pricing:** Contact your Channel Partner for more information.

**Course Type:** This course is available via in-classroom (contact AE/SE for availability), or vClassroom.

**Duration:** In-Classroom / 2 days | Virtual / 3 days (5 hours per day)

## FlashBlade®



## FLASHBLADE® FOUNDATIONS

FREE

MORE INFORMATION

**Overview:** Our flexible on-demand training builds skills and knowledge in the use of our technology. Get the most out of Pure FlashBlade® and maximize your investment in Pure Storage. All at your pace and on your schedule.

**Course Description:** Designed to consolidate complex data silos, FlashBlade is the industry's most advanced solution for file and object storage. Gain practical knowledge with in-depth explanations that go beyond the basics. Graduates of this course apply basic information to become fully trained in basic array functionality, data administration, efficient infrastructure, feature management.

**Pricing:** Log into Pure Academy for FREE access to this training.

**Course Type:** This course is available via on-demand only.



**Duration:** On-demand / 3 hours

## FLASHBLADE® IMPLEMENTATION

MORE INFORMATION

**Overview:** The FlashBlade® Implementation Learning Path helps Pure Partner organizations master the skills required to effectively support FlashBlade (single and multi-chassis) installations and upgrades at customer sites.

**Course Description:** Gain practical knowledge through hands-on learning and instruction with in-depth explanations that go beyond the basics. Benefit from the real-world experience of our instructors in a practical learning environment that emphasizes open discussion, interaction, and hands-on activities. Graduates will be proficient CDPs and will be better prepared to support FlashBlade installations and upgrades for customers.

**Pricing:** Contact your Channel Partner for more information.

**Course Type:** This course is available via in-classroom (contact AE/SE for availability), vClassroom, or \*on-demand.

**Duration:** ILT / 2 days | vILT / 2 days  
(4 hours per day) | \*On-demand / Call

\*Call for more information.

## FLASHBLADE® SUPPORT

[MORE INFORMATION](#)

**Overview:** The FlashBlade® Support Course provides support professionals with knowledge, practical experience, and step-by-step procedures to effectively support Pure Storage arrays.

**Course Description:** By completing this course you will gain practical knowledge through hands-on learning and instruction with in-depth explanations that go beyond the basics. Graduates of this course will learn support terminology, support processes, and develop the knowledge, skills, and abilities required to support Pure products.

**Pricing:** Contact your Channel Partner for more information.

**Course Type:** This course is available via in-classroom (contact AE/SE for availability), vClassroom, or \*on-demand.

**Duration:** ILT / 2 days | vILT / 3 days  
(5 hours per day) | \*On-demand / Call

## FLASHBLADE® DARK SITE ADMINISTRATION

**Overview:** The FlashBlade® Dark Site Administration course prepares dark site administrators to configure, monitor, and troubleshoot an array. The class includes training lectures, videos, and hands-on workshops by Pure training experts.

**Course Description:** Dark-site administrators will learn to access privileged troubleshooting tools, documentation, and elevated permission on FlashBlade. Gain expertise in management, monitoring, and troubleshooting of arrays without needing to connect them to a public network for Phone Home.

**Pricing:** Contact your Channel Partner for more information.

**Course Type:** This course is available via in-classroom (contact AE/SE for availability), vClassroom, or \*on-demand.

**Duration:** ILT / 2 days | vILT / 3 days  
(5 hours per day) | \*On-demand / Call

\*Call for more information.

## Portworx Training



### PORTWORX® FUNDAMENTALS

**FREE**

[MORE INFORMATION](#)

**Overview:** The Portworx Fundamentals course is designed for Kubernetes DevOps teams that will be admins of the container orchestration and data management platforms.

**Course Description:** Portworx Fundamentals targets a high-level understanding of concepts and utilizes a lab environment so that you can practice what you have learned while also preparing you for the Pure Certified Portworx Enterprise Professional Exam, which is available upon completion of the Portworx Enterprise prep training. This course introduces the fundamentals of Portworx to a beginner with lectures and hands-on labs that can be accessed on-demand.

**Pricing:** Log into Pure Academy for FREE access to this training.

**Course Type:** This course is available on-demand only.



**Duration:** 2 hours

### PORTWORX® ENTERPRISE ADMINISTRATION

**FREE**

[MORE INFORMATION](#)

**Overview:** The Portworx Enterprise Administration course prepares Kubernetes DevOps administrators to configure, monitor, and troubleshoot container orchestration. The class includes training lectures, videos, and hands-on workshops by Pure training experts.

**Course Description:** The Portworx Enterprise Administration course is designed for Kubernetes DevOps teams that will be admins of the container orchestration and data management platforms. The training provides a deep dive into advanced Kubernetes concepts that apply to Portworx's cloud-native storage. It utilizes a lab environment so that you can practice what you have learned while also preparing you for the PCA Exam, which is available upon completion of the training.

**Pricing:** Log into Pure Academy for FREE access to this training.

**Course Type:** This course is available \*on-demand only.



**Duration:** 6 hours

## Pure Certification Prep Training



While on-the-job experience with Pure products and solutions is always helpful, certification preparation courses help prepare you for the exam. To locate the resources related to your exam, go to [Pure IT Professional Certifications](#) and then select your certification

You have the flexibility to bundle your certification prep training with your certification exam. Our tailored training programs are designed to help you excel in your certification journey. Get started today!

### Certification Prep at Pure Storage

		AVAILABILITY	
<b>ASSOCIATE</b>	<ul style="list-style-type: none"> <li>Pure Certified Data Storage Associate (DSA) Prep</li> </ul>	ON-DEMAND	INSTRUCTOR-LED
<b>PROFESSIONAL</b>	Pure Certified FlashArray Storage Professional Prep	ON-DEMAND	INSTRUCTOR-LED
	Pure Certified FlashBlade Storage Professional Prep	ON-DEMAND	INSTRUCTOR-LED
	Pure Certified Portworx Enterprise Professional Prep	ON-DEMAND	INSTRUCTOR-LED
<b>SPECIALIST</b>	Pure Certified FlashArray Support Specialist Prep		INSTRUCTOR-LED
	Pure Certified FlashBlade Support Specialist Prep		INSTRUCTOR-LED
	Pure Certified FlashArray Implementation Specialist Prep	ON-DEMAND	INSTRUCTOR-LED
	Pure Certified FlashBlade Implementation Specialist Prep	ON-DEMAND	INSTRUCTOR-LED
	Pure Certified Cloud Block Store Specialist Prep	ON-DEMAND	INSTRUCTOR-LED



### ASSOCIATE PREP TRAINING

#### PURE CERTIFIED DATA STORAGE ASSOCIATE PREP

[MORE INFORMATION](#)


**Overview:** Gain knowledge and operational skills about data and storage from an industry and technology perspective. This course helps prepare you to successfully complete the Pure Certified Data Storage Associate exam. From there, you can progress to a Pure Storage Certified Professional or Specialist, focusing on administration and design of specific Pure Storage products, technologies, and solutions.

**Course Description:** Created for individuals that want to administer storage and data, the Pure Certified Data Storage Associate proves that you have the networking, virtualization and containers, storage, cloud, data protection, and host knowledge to operate industry recognized storage technology and solutions. You'll learn how these technologies, provided by Pure Storage and other vendors, work together to provide a complete enterprise application and data solution. Upon completion of this course, you'll have the confidence to register for and complete the Pure Certified Data Storage Associate exam.

**How to Purchase:** If you are interested in instructor-led training, you have the option to purchase certification prep training independently or bundle certification prep training with the appropriate certification exam. Contact your Channel Partner for more information on pricing and next steps.

**Course Type:** This course is available via in-classroom (contact AE/SE for availability), vClassroom, or on-demand.

**Duration:** ILT / 3 days | vILT / 3 days (6 hours)  
| On-demand / 1 day



## PROFESSIONAL PREP TRAINING

### PURE CERTIFIED FLASHARRAY™ STORAGE PROFESSIONAL PREP

[MORE INFORMATION](#)


**Overview:** Be the top IT professional to manage Pure Storage FlashArray™ storage. Demonstrate your ability to install, configure, optimize, and troubleshoot your Pure FlashArray storage throughout the enterprise. Lead your company to ensure that your infrastructure is reliable, resilient, and secure, while providing elasticity, expansiveness, and the opportunity of cloud.

**Course Description:** The Pure Certified FlashArray Storage Professional Prep gives you everything you need to manage a FlashArray enterprise array through its entire lifecycle. Pure FlashArray supports enterprise applications and accelerates business results with your most critical data. This course helps to prepare you for the Pure Certified FlashArray Storage Professional exam.

**How to Purchase:** If you are interested in instructor-led training, you have the option to purchase certification prep training independently or bundle certification prep training with the appropriate certification exam. Contact your Channel Partner for more information on pricing and next steps.

**Course Type:** This course is available via in-classroom (contact AE/SE for availability), vClassroom, or on-demand.

**Duration:** ILT / 2 days | vILT / 2 days (6 hours)  
| On-demand / 1 day

### PURE CERTIFIED FLASHBLADE® STORAGE PROFESSIONAL PREP

[MORE INFORMATION](#)


**Overview:** Be the top IT professional to manage your Pure Storage FlashBlade® storage. You will demonstrate your ability to install, configure, optimize, and troubleshoot your Pure FlashBlades throughout the enterprise. Lead your company to ensure that your infrastructure is reliable, resilient, and secure, while providing elasticity, expansiveness, and the opportunity of cloud.

**Course Description:** The Pure Certified FlashBlade Storage Professional Prep gives you everything you need to manage a FlashBlade enterprise array through its entire lifecycle. Pure FlashBlade supports enterprise applications and accelerates business results with your most critical data. This course helps to prepare you for the Pure Certified FlashBlade Professional exam.

**How to Purchase:** If you are interested in instructor-led training, you have the option to purchase certification prep training independently or bundle certification prep training with the appropriate certification exam. Contact your Channel Partner for more information on pricing and next steps.

**Course Type:** This course is available via in-classroom (contact AE/SE for availability), vClassroom, or on-demand.

**Duration:** ILT / 2 days | vILT / 2 days (6 hours)  
| On-demand / 1 day



## PURE CERTIFIED PORTWORX® ENTERPRISE PROFESSIONAL PREP

[MORE INFORMATION](#)

**Overview:** The Pure Certified Portworx® Enterprise Professional Prep gives you everything you need to manage a Portworx by Pure Storage Enterprise implementation through its entire lifecycle. Portworx Enterprise is the Kubernetes storage platform trusted in production by leading enterprises, providing end-to-end storage and data management for container-based containers, databases, and software as a service, as well as disaster recovery initiatives. This course helps prepare you to be the enterprise administrator when you successfully complete the Pure Certified Portworx Enterprise Professional exam.

**Course Description:** Become a true Portworx Enterprise Administrator that designs Portworx solutions, administers clusters, secures and troubleshoots Portworx, and provides business continuity. As a Portworx DevOps administrator, you will be the expert in your enterprise, able to perform all tasks from concept through implementation. This course includes hands-on labs guided by the instructor.

**How to Purchase:** If you are interested in instructor-led training, you have the option to purchase certification prep training independently or bundle certification prep training with the appropriate certification exam. Contact your Channel Partner for more information on pricing and next steps.

**Course Type:** This course is available via in-classroom (contact AE/SE for availability), vClassroom, or on-demand.

**Duration:** ILT / 2 days | vILT / 3 days (4 hours)  
| On-demand / 1 day



## SPECIALIST PREP TRAINING



## PURE CERTIFIED FLASHARRAY™ SUPPORT SPECIALIST PREP

[MORE INFORMATION](#)

**Overview:** The Pure Storage Certified FlashArray™ Support Specialist course provides support professionals with the knowledge, practical experience, and step-by-step procedures you need to successfully troubleshoot issues and support Pure Storage FlashArray products. You'll learn how to shorten your time to resolution and increase your customer satisfaction as you handle FlashArray support for your own data center or your customers' data centers.

**Course Description:** Pure Certified FlashArray Support Specialist Prep helps experienced IT professionals to provide technical support for Pure FlashArray products. By completing this course, you will gain practical knowledge through hands-on learning and instruction with in-depth, practical explanations. As a graduate of this course, you will be prepared to act as the main support contact for your organization.

**How to Purchase:** If you are interested in instructor-led training, you have the option to purchase certification prep training independently or bundle certification prep training with the appropriate certification exam. Contact your Channel Partner for more information on pricing and next steps.

**Course Type:** This course is available via in-classroom (contact AE/SE for availability), vClassroom, or on-demand.

**Duration:** ILT / 2 days | vILT / 2 days (6 hours)  
| On-demand / 1 day

## PURE CERTIFIED FLASHBLADE® SUPPORT SPECIALIST PREP

[MORE INFORMATION](#)

**Overview:** The Pure Storage Certified FlashBlade® Support Specialist course provides support professionals with the knowledge, practical experience, and step-by-step procedures you need to successfully troubleshoot issues and support Pure Storage FlashBlade products. You'll learn how to shorten your time to resolution and increase your customer satisfaction as you handle FlashBlade support for your own data center or your customers' data centers.

**Course Description:** Pure Certified FlashBlade Support Specialist Prep teaches experienced IT professionals how to provide technical support for Pure FlashBlade. During this course, you will gain practical knowledge with in-depth, practical explanations and hands-on experience. When you finish this course, you will be prepared to act as the main support contact for your organization.

**How to Purchase:** If you are interested in instructor-led training, you have the option to purchase certification prep training independently or bundle certification prep training with the appropriate certification exam. Contact your Channel Partner for more information on pricing and next steps.

**Course Type:** This course is available via in-classroom (contact AE/SE for availability), vClassroom, or on-demand.

**Duration:** ILT / 2 days | vILT / 2 days (6 hours)  
| On-demand / 1 day

## PURE CERTIFIED FLASHARRAY™ IMPLEMENTATION SPECIALIST PREP

[MORE INFORMATION](#)

**Overview:** Advance your career as a Pure Certified FlashArray™ Implementation Specialist with professional skills in pre-installation, installation, upgrades, and post installation procedures. This course prepares you to be qualified to implement Pure FlashArray storage within a small, medium or enterprise environment, keeping the infrastructure reliable and resilient.

**Course Description:** The Pure FlashArray Implementation Specialist Prep leads IT professionals through the installation, configuration, and implementation of the FlashArray hardware. This course includes demonstrations and hands-on labs with live equipment so you can take a Pure FlashArray to a configured and properly implemented system.

**How to Purchase:** If you are interested in instructor-led training, you have the option to purchase certification prep training independently or bundle certification prep training with the appropriate certification exam. Contact your Channel Partner for more information on pricing and next steps.

**Course Type:** This course is available via in-classroom (contact AE/SE for availability), vClassroom, or on-demand.

**Duration:** ILT / 2 days | vILT / 2 days (6 hours)  
| On-demand / 1 day

## PURE CERTIFIED FLASHBLADE® IMPLEMENTATION SPECIALIST PREP

[MORE INFORMATION](#)

**Overview:** Boost your career as Pure Certified FlashBlade® Implementation Specialist with professional skills in pre-installation, installation, upgrades, and post installation procedures. You'll be qualified to implement Pure FlashBlade storage within a small, medium or enterprise environment, keeping the infrastructure reliable and resilient.

**Course Description:** The Pure FlashBlade Implementation Specialist Prep leads IT professionals through the installation, configuration, and implementation of the FlashBlade hardware. This course includes demonstrations and hands-on labs with live equipment so you can take a Pure FlashBlade to a configured and properly implemented system.

**How to Purchase:** If you are interested in instructor-led training, you have the option to purchase certification prep training independently or bundle certification prep training with the appropriate certification exam. Contact your Channel Partner for more information on pricing and next steps.

**Course Type:** This course is available via in-classroom (contact AE/SE for availability), vClassroom, or on-demand.

**Duration:** ILT / 2 days | vILT / 2 days (6 hours)  
| On-demand / 1 day

## PURE CERTIFIED CLOUD BLOCK STORE™ SPECIALIST PREP

[MORE INFORMATION](#)

**Overview:** Uncomplicate your organization's data by bringing the enterprise grade data services of Purity available on FlashArray to the public cloud. As a Pure Certified Cloud Block Store™ Specialist, you'll be able to deploy, manage, and support applications in the public cloud with Pure Storage Cloud Block Store.

As a Pure Certified Cloud Block Store Specialist, you'll run enterprise applications and TestDev in the cloud of your choice with Pure Storage Cloud Block Store. Deliver high-performance, high-resilience, and cost-effective cloud storage to your enterprise. Your data will use less cloud storage infrastructure due to Pure's industry-leading data compression, thin provisioning, and deduplication.

**Course Description:** The Pure Certified Cloud Block Store Specialist Prep helps you develop your knowledge and operational skills on the architecture, deployment, management, and solutions for your Pure Cloud Block Storage solution. You'll see demonstrations and complete hands-on labs so you know how to configure and manage a system.

**How to Purchase:** If you are interested in instructor-led training, you have the option to purchase certification prep training independently or bundle certification prep training with the appropriate certification exam. Contact your Channel Partner for more information on pricing and next steps.

**Course Type:** This course is available via in-classroom (contact AE/SE for availability), vClassroom, or on-demand.

**Duration:** ILT / 2 days | vILT / 2 days (3 hours)  
| On-demand / 4 hours

## Resources / Systems and Tools Access

- Find additional courses at [Pure PEAK Education](#)
- Visit our growing library of knowledge articles at [Pure PEAK Knowledge](#)
- Explore best practices in our [Pure PEAK Community](#)
- Tune in to upcoming [webinars](#) to see relevant content
- Get [direct access](#) to our leaders, experts, partners, and latest product news
- Access [IT Certification FAQs](#).
- If you have questions email: [peak-education@purestorage.com](mailto:peak-education@purestorage.com)



Please contact your Partner for more information on pricing and AE/SE for how to schedule an instructor-led training. For all other questions, contact your AE/SE.

#### Pure Storage Customer Training Program Terms & Conditions

Updated July 2, 2020

You, as the Customer, by purchasing Pure Storage® ("Pure") Customer Training and Certification Program ("Training Service(s)") agree to be bound by these Terms and Conditions as well as the terms contained in the End User Agreement. If you are participating in the Training Services on behalf of a company or other legal entity, you represent that you have authority to bind such entity to these Terms and Conditions, in which case "you" or "Customer" shall refer to such entity. These Terms and Conditions are subject to change at any time.

1. **Terms of Service.** The Terms of Service for the Training Services commences on the date listed on your Purchase Order. Unless otherwise agreed in writing between Pure and Customer, purchases of Training Services must be solely for Customer's own internal use and not for resale, redistribution or service bureau purposes.
2. **Pure's Responsibility:** Pure will, at its sole discretion, determine the number of instructors and the appropriate skill sets necessary to conduct the training. Customer agrees that the instructor may be an employee or consultant of Pure and/or a Pure service provider.
3. **Customer's Responsibility:** Customer will timely pay all outstanding fees owed to Pure in accordance with the terms of the Purchase Order for the Training Service.
4. **Rescheduling:** Unless otherwise agreed in writing by Pure, all training will occur on the scheduled date as decided between Pure and Customer. Pure will accommodate up to two (2) Customer requests to reschedule the Training Services within the Term. Pure will not accommodate rescheduling and will not refund any fees paid by Customer if the Customer seeks to reschedule more than two (2) times.
  - a. For Instructor-Led Training (In-Person), Customer may request to transfer their Training to another available date up to 14 full calendar days prior to the start of the course for which they are scheduled.
  - b. For Virtual Instructor-Led Training, Customer may request to transfer their Training to another available date up to 7 full calendar days prior to the start of the course for which they are scheduled.
  - c. Should Pure need to reschedule a Training, Pure will use reasonable efforts to give Customer advance notice and will work with the Customer to schedule a new Training date, irrespective of whether the new Training date is after the expiration of the Term.
5. **Cancellation:** Cancellation must be communicated in writing between the Customer and Pure and will not result in a rescheduling of the Training.
  - a. Pure will not refund any fees paid by Customer if the Customer cancels the Training Service for any reason.
  - b. If Pure cancels the Training, Pure will refund Customer's associated pre-paid training fees. The refund will be Customer's only recourse in the event of Pure's cancellation.
  - c. Pure may refuse to provide Training Service if, in its reasonable opinion, providing the Training Service will create an unreasonable risk to Pure or Pure's Service providers or if any requested service is beyond the scope of Training Service. Pure is not liable for any failure or delay in performance due to any cause beyond its control, including Customer's failure to comply with its obligations under this Training Service.
  - d. Pure may cancel this Training Service at any time, without refund to the Customer, during the Term for any of the following reasons:
    - i. Customer fails to pay the total price for the Training Service in accordance with the invoice terms;
    - ii. Customer is abusive, threatening, or refuses to cooperate with the Pure representative that is arranging, scheduling, or providing Training Service; or
    - iii. Customer fails to abide by all of the terms and conditions set forth in the Training service.
    - iv. In the event that Pure cancels the Training Service under this section, Pure will send Customer an electronic written notice of cancellation. The notice will include the reason for cancellation and the effective date of cancellation, unless local law requires other cancellation provisions that may not vary by agreement.
6. **Assignment and Subcontracting.** Pure may subcontract the Training Service and/or assign the Training Service to qualified third party service providers who will perform the Training Service on Pure's behalf.
7. **Geographic Limitations and Relocation.** The Training Service is not available at all locations. Training Service options, including service levels will vary by geography and certain options may not be available for purchase in Customer's location, so please contact your sales representative for these details.
8. **Web-Based Elements.** Pure shall not be liable to Customer for any interruptions or delays in receiving or transmitting data in connection with any web-based elements of the Training Services.
9. **Training Materials.** Pure will provide training materials, which may consist of course documentation, guidelines, instructional materials such as workbooks, manuals or audio materials, or computer-based training. All training materials provided by Pure in any form, whether printed or electronic, are the copyrighted works of the original content provider. Training materials are for the sole use of the participant enrolled in the training course, and may not be used by any other person, reproduced, distributed or modified without Pure's express written permission.
10. **Intellectual Property:** The content of Pure's Training Services is Pure's intellectual property. Pure retains all rights, title, and interest in and to all Training Services materials, Pure confidential information and related information and all copyrights, patent rights, trademark rights, and other proprietary rights therein.
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