DATA SHEET

Dark Site Evaluation Service

Array evaluation and monitoring for dark sites.

Highlights

- Compliance with security and isolation requirements
- Onsite visual inspection
- Comprehensive evaluation for in-scope arrays

Flexibility

- Implement according to your schedule and security requirements

Outcomes

- Planning for inspection and monitoring
- On-site evaluation and post-evaluation check
- Reports, best practices, and recommendations

Some data storage systems require isolation from their external environments due to security or regulatory reasons. These restricted data centers, called dark sites, contain storage systems that are isolated from the Internet and other networks (air-gapped) and are prevented from establishing any external connections.

In dark site scenarios any proactive monitoring solutions such as dial-home or Pure1® (the cloud-based as-a-service data-management platform from Pure Storage®) are not permitted. The only way to proactively monitor or validate an array is by visiting the site to carry out a visual inspection and monitoring.

The End-user Experience

Pure Services helps you realize the value of your IT investments. For dark sites, we provide an inspection and monitoring service that complies with your security and isolation requirements. Our goal is to provide the same high-level customer experience that connected sites enjoy, within your dark site requirements.

The Dark Site Evaluation Service provides the following outcomes:

- Comprehensive evaluation of in-scope arrays (up to four arrays)

- Evaluation report and recommendations

These outcomes are the result of a three-phase approach, which includes planning, on-site evaluation, and a post-evaluation check. We obtain any required array information during the planning phase, perform full evaluation on in-scope arrays, and provide an evaluation report, along with any proactive recommendations or applicable best practices. All activity and reporting are conducted within the security requirements for the site.

How to Order

The Dark Site Evaluation service is available as a fixed-price service valid for a single-site engagement for up to four arrays.

For ordering information contact your local Pure sales representative or visit www.purestorage.com.

Service Offering	Service SKU	Description
Dark Site Evaluation Service	PS-DARKSITE-EVALUATION	Provides expert assistance for deployment, adoption, and validation of operational processes and configurations with a comprehensive set of recommendations

Companion Service to Assessment and Optimization Workshop

To further drive the transformation into the core of your operations, we recommend the following companion service to Dark Site Evaluation Service:

PS-FA-OPERATIONAL-READINESS-ADVANCED

About Pure Services

As an integral part of the Pure Customer Experience (CX) team, we engage with your organization throughout your journey to transform your data services. Whether you are planning your next-generation storage system, need specialized know-how for major storage deployment, or want to optimize the investment in your digital transformation, Pure Services and our Pure authorized resellers have the expertise to assist. Discover how your IT environment can achieve the outcomes that matter most to your business. Contact your local Pure sales representative or visit www.purestorage.com.

All Pure Services are subject to the terms of the Professional Services Addendum which forms part of and supplements the Pure End User Agreement (or other written agreement covering the same subject matter executed by Pure).

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