



DATA SHEET

FlashBlade//S Installation Service

Quickly realize the full potential of your FlashBlade//S installation.

The FlashBlade//S™ installation service from Pure Storage® is simple and cost-effective, ensuring that you can leverage all the benefits of your Pure solutions quickly and effectively. Our installation service allows your IT resources to stay focused on their core priorities, and our experts and the associated proven processes reduce the time to value and the risk to your storage environment.

The End-user Experience

As an integral part of the Pure Storage Customer Experience (CX) team, Pure's Services exist to enable you to realize the value of your IT investments. We engage with organizations to evaluate, activate, and innovate their Pure solutions. Through the phases of a customer engagement, we provide services and solutions to achieve and accelerate your business outcomes. Our FlashBlade installation services are designed for organizations that want to quickly activate the full potential of their FlashBlade//S systems using best-inclass deliverables. Pure's Services offer a rapid methodology to deploy and install a Pure FlashBlade//S solution. Our installation service ensures an effective time to value by helping you to prepare your environment, using appropriate project management and resource planning.

Features

From the first planning call to a knowledge transfer session, Pure Services provide guidance and support for the entire Flash Blade//S installation with:

- **Flexibility**: We implement according to your schedule, and plan for system validation testing and knowledge transfer in a preparation call.
- **Pre-implementation planning**: Get guidance with our pre-installation checklist, review of site preparation best practices, and confirmation of

Highlights

- Comprehensive on-site installation
- Proactive CloudAssist Support (24/7)
- End-to-end user acceptance testing

Flexibility

 Work with Pure's Services to implement according to your schedule

Outcomes

- Approved detailed solution design
- · Full design documentation
- · Operations guide/runbook
- · Knowledge transfer

readiness. Our team will conduct a discovery session to review your environment, confirm configuration details, and schedule the installation.

- **Pure OS initialization:** Pure will perform a complete health check, configuration, and hardware tests to validate correct installation of the array.
- **SAN and network connectivity**: Our team will assist you in configuring and providing connectivity to FC and/or iSCSI SAN networks along with FC zoning configuration. We will also ensure connectivity between nodes living on the FlashBlade//S, verification of node network failover, and hardware health.
- Knowledge transfer: We work with your team to review configuration from end-to-end and review best practices.

How to Order

For ordering information, please reach out to your regional Services Sales lead or contact the Services Sales Desk via email.

- **PS-FLASHBLADE-S200-INSTALL**: Pure Storage FlashBlade S200 Professional Install Service; complete install of the S200 hardware, including configuration of networking components.
- **PS-FLASHBLADE-S500-INSTALL**: Pure Storage FlashBlade S500 Professional Install Service; complete hardware install of the S500 hardware, including configuration of networking components.
- **PS-FLASHBLADE-S200-ORANGESITE-SERVICE-LOCAL**: Pure Storage FlashBlade S200 Professional Install Service ORANGESITE; complete hardware install of the S200 hardware, including configuration of networking components.
- **PS-FLASHBLADE-S500-ORANGESITE-SERVICE-LOCAL**: Pure Storage FlashBlade S500 Professional Install Service ORANGESITE; complete hardware Install of the S500 hardware, including configuration of networking components.
- **PS-FLASHBLADE-S-CAPACITY-ADD**: Pure Storage FlashBlade S200 or S500 Professional Blade Extension Installation Service.

This Service must be consumed within 180 days from the order being accepted by Pure, at which point it will expire. Upon expiration, no refunds of prepaid Services fees will be provided.

Companion Service to Installation Service

To further enhance and accelerate your FlashBlade//S solution time to Value, Pure also recommends PS-BLOCK-MIGRATION-FAST service.

About Pure Services

As an integral part of the Pure Customer Experience (CX) team, we engage with organizations to evaluate, activate, and innovate their IT solutions. Whether you are planning your next-generation storage system, need specialized know-how for major storage deployment, or want to optimize the investment in your digital transformation, Pure's and our Pure authorized resellers have the expertise to assist. Discover how your IT environment can achieve the outcomes that matter most to your business. Contact your local Pure sales representative or visit www.purestorage.com.

All Pure Services are subject to the terms of the <u>Professional Services Addendum</u> which forms part of and supplements the Pure End User Agreement (or other written agreement covering the same subject matter executed by Pure).

purestorage.com

800.379.PURE









