

DATA SHEET



Portworx Solution Architect

The Solution Architect will help accelerate your Portworx deployment and solution value attainment.

Highlights

- Architecture and configuration best practices
- Ongoing technical enablement and coaching
- Access to Portworx expert

Flexibility

- Work with Pure Storage's Portworx Solution Architect to implement according to your schedule

Outcomes

- Accelerates solution value attainment
- Reduce operational support costs
- Increase operational self-sufficiency

Innovative growth-focused companies use containers and Kubernetes to support their applications, making them simpler and scalable. Even with Kubernetes, Platform Engineering teams are challenged to embed persistent storage in container-based apps. Portworx[®] by Pure Storage[®] solves this challenge with a complete data management platform that is simple, scalable, and secure. It provides data services with built-in reliability and efficiency features.

The Portworx Solution Architect Offering

The Portworx Kubernetes data platform will help you bring new applications to market faster in a reliable cloud-native data architecture, but challenges still exist in the midst of constant data growth. Managing and supporting your Kubernetes and storage infrastructure can be challenging as Cloud Native technologies and best practices are evolving at a rapid pace of innovation. To keep up with the pace of innovation, IT organizations need to develop internal expertise or leverage vendor expertise to ensure ongoing success.

Expertise for Your Environment Ensures Solution Performance, Optimization, and Scale

The Portworx Solution Architect will understand your environment and will provide you with solution architecture expertise and best practices as they guide you through the deployment process and empower your team with the necessary skills to streamline your operations.

The Portworx Solution Architect offering is a subscription service divided into several phases with specific objectives and outcomes.

Engagement Phases

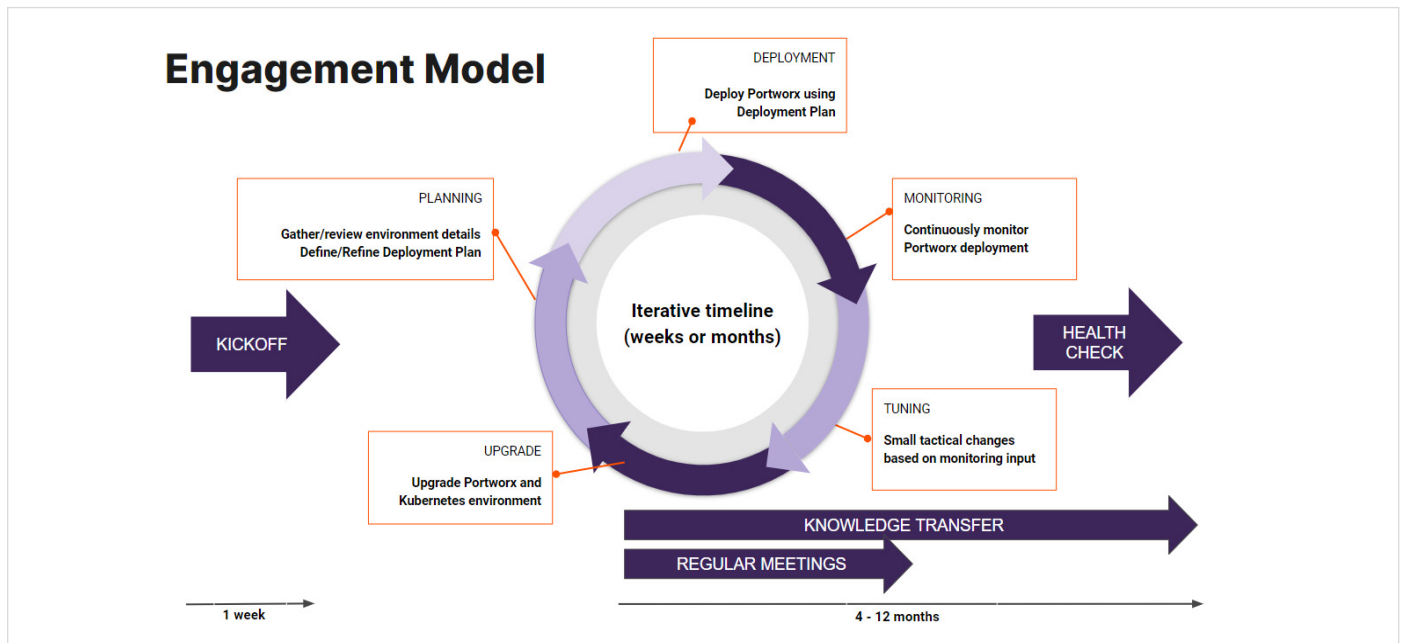
- **Kick off:** An introduction meeting will launch the engagement where the Portworx Solution Architect will understand your business goals and objectives, review engagement expectations, and establish a cadence for delivery.
- **Deployment planning:** Virtual and onsite deployment planning meetings will ensure that the Portworx Solution Architect has an understanding of your business and technical requirements, including a summary of the existing environment. They'll leverage this information to create a prescriptive deployment plan.
- **Post-deployment.** The Portworx Solution Architect will ensure all Portworx nodes are up and running and cluster capacity and application performance are optimal. The architect and Portworx Administrator will define a monitoring solution and data protection strategy for the cluster.

The Portworx Solution Architect will perform the following tasks after deployment:

- **Monitoring:** Continuously help the administrator increase environment monitoring and proactively identify points that need corrective action.
- **Tuning:** Suggest tactical implementation improvements.
- **Upgrade:** Plan for regular Portworx upgrades to keep up with releases.
- **Follow-up meetings:** Regular meetings will persist throughout the engagement to provide proactive environment guidance, including upcoming Portworx releases, upgrade plans, and feature requests. Ongoing coaching and knowledge transfer will continue throughout.
- **Health check:** The Portworx Solution Architect will conduct one Health Check in the customer environment to review its current state and suggest proactive changes if needed.

Move into Production Faster and More Confidently

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Services in Scope

The Portworx Solution Architect will understand your environment and will provide you with solution architecture expertise and best practices as they guide you through the deployment process and empower your team with the necessary skills to streamline your operations.

Pure Storage will provide a designated resource on a subscription service that will work with you for a specific number of hours per month for the term of the subscription. Typical activities may include, but are not limited to:

- Solution design, architecture, and operational readiness
- Deployment and upgrade planning
- Consultancy and knowledge transfer
- Health check

Available in the United States, Canada, and Europe.

How to Order

The Portworx Solution Architect offering is available in two tiers:

- **Tier 1 Monthly Subscription:** Up to 20 service hours/month at \$6,250.
 - SKU: PX-SOLUTION-ARCHITECT-PX1-1-MNTH
- **Tier 2 Monthly Subscription:** Up to 35 service hours/month at \$12,500.
 - SKU: PX-SOLUTION-ARCHITECT-PX2-1-MNTH

If the level of effort required to support the desired scope exceeds the monthly limit, Pure Storage and the Customer may mutually agree to reduce the scope to align with the monthly limit.

About Pure Services

Whether you are planning your next-generation storage system, need specialized know-how for a major storage deployment, or want to optimize the investment in your digital transformation, Pure Services and our certified partners have the expertise to assist. Discover how your IT environment can achieve the outcomes that matter most to your business. Contact your local Pure sales representative or visit www.purestorage.com.

All Pure Storage Professional Services, including the services described in this service brief, are subject to the terms of the [Professional Services Addendum](#) which forms part of and supplements the [Pure End User Agreement](#) (or other written agreement covering the same subject matter executed by Pure).

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