

COURSE DESCRIPTION / INSTRUCTOR-LED

# FlashBlade® Foundations for Authorized Support Partners (ASPs)

Architected to consolidate complex data silos, Pure Storage® FlashBlade® is the industry's most advanced solution for file and object storage. The Pure Storage Authorized Support Partner (ASP) Foundations course teaches partners how to provide Level 1 and Level 2 technical support. Partners will learn when to escalate issues to Pure Technical Services.

## Course Benefits

Gain practical knowledge through hands-on learning and instruction with in-depth explanations that go beyond the basics. Benefit from the real-world experience of our instructors in a practical learning environment that emphasizes open discussion, interaction, and hands-on activities. You will be a more proficient ASP, and you will be better prepared to act as the main support contact for FlashBlade customers. This course is delivered virtually (vILT), or in-person (ILT) and the duration can be modified to suit your learning needs.

## Course Outline

In this course you will learn:

### FlashBlade Overview

- Overview of FlashBlade
- Introduction to Hardware
- Hardware Deep-Dive
- FlashBlade Software Overview

### FlashArray Administration

- Administration Overview
- RBAC
- Rest API
- Pure1® for ASP
- Blade Adds and Evacuations Overview
- Installing and Cabling
- Setting up NFS, SMB, and S3 on FlashBlade



#### Duration

ILT – 3 days  
vILT – 4 days (4 hours)



#### Intended Audience

Partners



#### Course Type

Instructor-led



#### Lab

Virtual



#### Recommended

#### Next Steps

Support Associate  
Certification exam

## Array Statistics Reports Troubleshooting and Performance

- Alerts Troubleshooting
- Troubleshooting Network Errors
- Basic Performance Troubleshooting

## Support Toolkit

- What is the Support toolkit?
- Installing the Support toolkit
- Support Toolkit and Commands

## Upgrades and Installs

- Installations
  - Installation Walk Through
  - Multi-Chassis Install
  - Installation Planning
- Review Installation Guide
- FlashBlade Upgrade Overview
- Health Checks

## Prerequisites

You should take these e-learnings before taking this training. Search and access the e-learning through PureAcademy.

- Pure FlashBlade® Foundations for ASP
- Understanding System Space for FlashArray™

[purestorage.com](https://www.purestorage.com)

800.379.PURE

