Managed IT Services for Healthcare

Comprehensive Managed Cloud, Applications, and Security Services

NTT | **PURE**STORAGE®

| $ Cost Efficiencies | Digital Transformation | High Security | Simplified Storage | CAPEX to OPEX | Help Desk |

HIPAA Ready Managed Services and Hosting for Healthcare

Secure-24 | NTT has 20+ years experience partnering with Life Sciences and Healthcare providers, ranging from healthcare systems, to pharmaceutical companies, to insurance providers. We provide a wide range of IT services that allow clients to focus on patient care and adhere to industry compliances. Our Managed Application Services for Epic start with a HIPAA-compliant cloud platform and SOC-audited environment to align clients with federal laws and audit compliance requirements specific to Healthcare and Life Sciences.

Secure-24 | NTT healthcare solutions help meet the complex needs of healthcare providers and their patients. Our teams have deep experience and understanding of the healthcare industry and a strong business practice acumen to help ensure a successful, secure cloud deployment. Our scalable and agile healthcare solutions help clients focus on their core mission to continually enhance the patient experience, while we help ensure that IT systems meet performance, security and business requirements.

Secure-24 | NTT certified technical teams free internal resources from the tasks of system implementation, management, and support to focus on patient care, clinical projects, and strategic initiatives.

We provide managed services for EHR and clinical applications, including Epic.

Renown Health transforms IT by reducing IT operations costs by 20% and infrastructure costs by 50%

Renown Health was challenged by high maintenance costs, internal help desk skills, and enterprise storage. Renown selected Secure-24 | NTT based on its comprehensive managed services, security and compliance, and service desk and its capability to manage multiple applications in a private its private cloud environment.

Healthcare Challenges

- EHR Environment Complexity
- Cybersecurity Threats
- Interoperability and Communication
- Reduced Budgets and Cost Efficiencies
- IT Skills Gaps
- Increasing Governance, Risk and Compliance

"We are excited to be implementing Secure-24's Managed Services solution for Renown Health's infrastructure (ITO). Secure-24's managed cloud services allow us to ensure the utmost reliability within our cloud environment, to meet all compliance requirements and ultimately to positively impact our clinical patient care."

Ron Fuschillo, VP and CIO, Renown Health

Secure-24 | NTT and Pure Storage: Partnering for Your Success

As adoption of managed cloud and IT services becomes a key strategy for many enterprises, including healthcare, the demands placed on providers of these services are soaring. Enterprises require assurances that their data will be protected, business-critical applications will perform reliably and costs will be controlled. Pure Storage and Secure-24 | NTT deliver on these promises.

We distinguish ourselves from the competition in the managed application and IT services space through innovation and a commitment to delivering a superior client experience. We have achieved superiority by standardizing on Pure Storage solutions and offering all-flash storage to clients in support of their mission-critical applications. We offer clients industry-leading service level agreements and Pure Storage has been instrumental in consistently exceeding expectations for key performance factors such as sub-millisecond application response times.

Pure Storage all-flash arrays boost application performance. Applications that Secure-24 hosts on Pure Storage flash arrays experience performance improvements between 3x and 10x (depending on the application). As a result, flash storage enables Secure-24 to deliver and exceed aggressive SLAs.

Global Risk, Compliance and Security

Maintaining compliance with HIPAA, HITECH and other regulations require both expertise and regular, advanced monitoring. Secure-24 | NTT's integrated approach helps relieve the compliance burden for IT by aggregating and providing information for an audit quickly and accurately.

Why Secure-24 and Pure Storage?

- **Virtual Comprehensive Support:** Managed Security Services with 24x7 proactive monitoring and data protection. Virtual CISO for advisory and strategic planning.
- **Zero Tolerance for Down Time:** Our core focus is to provide comprehensive managed healthcare services with zero tolerance for downtime.
- **Single Platform:** We own our data centers and control the entire solution stack.
- **Simplified Storage:** Flash storage with up to 10x faster application speeds.
- **Flexibility and Choice:** Cloud hosting in public, private, hybrid or multi-cloud platform.
- **Highest Security:** Security professionals use the most advanced monitoring to protect your data.

Benefits and Value

- Reduce Complexity: create a reliable EHR experience
- Protect Against Cyber Attacks: minimize risk with Security by Design.
- Expedite Interoperability: streamline connectivity of applications across the organization.
- Reduce cost, lower TCO, and Minimize Risk
- Transform CAPEX into OPEX: with predictable costs.
- Enhanced Quality of Patient Care: position patient care at the center of Healthcare delivery.

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